Medway SENDIAS Service

Medway SENDIAS is an impartial and free support service for parents and young people with Special Educational Needs and Disabilities

The service provides impartial advice and support to children and young people aged under 25 via telephone support, email, website, social media and face-to-face contact, at both our office and in the community





Contact Information

Medway SENDIAS, Family Action
5A New Road Avenue
Chatham
ME4 6BB
01634 566 303
medwaysendias@family-action.org.uk

We also offer support with filling in paperwork and support young people to express their views, wishes and feelings, both on a one-to-one basis and at meetings with schools and the Local Authority.

We provide information about:

- The law on special educational needs and disability
- Education, health and care plans and the procedures surrounding them
- · Personalisation and personal budgets
- The Local Offer this gives information about Medway services for young people and parents
- Managing mediation, tribunals, appeals, exclusions and complaints
- SEND support in early years provision, mainstream schools and post-16 institutions
- Local provision in mainstream, resourced mainstream and special schools
- Where to go for additional support locally, or nationally
- · What to do when things go wrong