



The Rowans AP Academy  
 Silverbank  
 Churchill Avenue  
 Chatham  
 ME5 0LB  
 Tel: 01634 338803  
 Email: [office@therowansap.co.uk](mailto:office@therowansap.co.uk)  
 Website: [www.therowans.org](http://www.therowans.org)

**Kindness**

**Commitment**

**Resilience**

9<sup>th</sup> November 2022

Dear parents and carers

**Safeguarding and Support Services**

As we begin Term 2, we thought it would be helpful to give you some reminders about our safeguarding procedures and to share with you some support services that you can access.

The Rowans AP Academy is committed to safeguarding and promoting the welfare and safety of all pupils and expects all staff and volunteers to share this commitment. We strive to ensure that consistent and effective safeguarding procedures are in place to support families, pupils and staff at school.

We have policies and procedures in place to deal effectively with child protection and safeguarding issues, together with recording and monitoring processes. Our comprehensive safeguarding policy can be found on our website and by following this link:

[Rowans Safeguarding Policy](#)

As well as interventions support within school and personalised programmes to address specific needs, there are a range of external agencies that can also provide help.

Service	Website	Referral Route
Kooth – Online mental wellbeing service including counselling	<a href="http://www.kooth.com">www.kooth.com</a>	Self-referral
Medway Council - Family help and support	<a href="https://www.medway.gov.uk/info/200307/local_offer/823/family_help_and_support">https://www.medway.gov.uk/info/200307/local_offer/823/family_help_and_support</a>	Parent/Carer
Mind – A charity designed to support and provide information about mental wellbeing	<a href="http://www.mind.org.uk">www.mind.org.uk</a>	Parent/Carer
NSPCC – Gillingham	Telephone: 01634 564688 Helpline: 0808 800 5000	Parent/Carer



*The Inspiring Change Multi-Academy Trust*  
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 in England and Wales  
 (company number 10393053)





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Alumina  
Anonymous online support for children and young people who self-harm and are in crisis. 14-19 year olds.

<https://www.selfharm.co.uk/>

Pupil/Parent/Carer

Family Solutions – Help with education, relationships, wellbeing, anti-social behaviour, domestic violence or abuse

[https://www.medway.gov.uk/info/200170/children\\_and\\_families/600/concerned\\_about\\_a\\_child/3](https://www.medway.gov.uk/info/200170/children_and_families/600/concerned_about_a_child/3)

Parent/Carer/School

Telephone:

Chatham All Saints Children and Family Hub: 01634 338 833

Gillingham Children and Family

Hub: 01634 338 877

Strood Children and Family Hub:

01634 335 533

Wayfield Children and Family Hub:

01634 337 733

If you would like to be referred for any service, then please do not hesitate to contact us for more details. If you have any safeguarding concerns for a child out of school hours:

Medway Children's Safeguarding team: 01634 334466

Emergency Out of Hours Social Care: 03000419191

Police: 101 or 999 in an imminent emergency

Our **Safeguarding Team** can be contacted in the following way:

Mrs May Headteacher and DSL: 01634 338803

Miss Webb: SENCO and DSL: 07710143027

Miss Jones: Welfare and Attendance Lead and DDSL: 07710143029

Mrs Skinner: Inclusions, Interventions and Mental Health Lead: 07874634457

Mr Ketcher: Enrichment and Cultural Capital Lead: 07874634471

If we can be of any further support, then please feel free to contact us.

Many thanks

Mrs F May  
Headteacher



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